

BRIGHTFUTURE LIFECARE PRIVATE LIMITED

Regd. Office: Property No. - D1, 1st Floor, Khasra No. -196, East Vinod Nagar, DELHI-110091
Website-www.brightyourfutures.in Email id- support@brightyourfutures.in Landline- 01762 527567

DECLARATION UNDER CONSUMER PROTECTION (E-COMMERCE) RULES, 2020

I, Ravi Sharma, Nodal Officer of M/S Brightfuture Lifecare Pvt Ltd, having its registered office at PROPERTY NO. D-1, FIRST FLOOR KHASRA NO. 196, EAST VINOD NAGAR, East Delhi, Delhi 110091 (Hereinafter referred to as Bright Future), do hereby declare and undertake as under that:

1. I am fully competent to sign this declaration as I am the Nodal Officer of the Inventory E-commerce Entity named above duly appointed by a Board Resolution annexed herewith.
2. Bright Future fully complies with the provisions of the Consumer Protection (E-commerce) Rules, 2020, and Consumer Protection Act, 2019, related to inventory E-commerce entities, as amended from time to time
3. Bright Future has displayed all information on its website www.brightyourfutures.in, required and prescribed under clause 4 (2) of the said Rules.
4. Bright Future does not indulge or get involved in any Unfair Trade Practice as required under clause 2 (3) of the said Rules.
5. That Bright Future fully abides by the provisions contained in Clauses 4 (4 to 6) of the said Rules whereby Bright Future have appointed Shri Ravi Kumar, as its Grievance Redressal Officer to look after and resolve the complaints and grievances of the consumers vide Board resolution annexed herewith. Grievance redressal mechanism and Buy back & refund mechanism are also annexed herewith.
6. That Bright Future has applied to become a Convergence Partner of the National Consumer Helpline, in compliance of clause 4(7) of the said Rules and as annexed herewith.
7. Bright Future shall record consent of the intending consumer before confirming the order as provided under clause 4 (9 & 10) of the said Rules. Order Form for a consumer along-with its terms & conditions is annexed herewith.
8. Bright Future shall not manipulate the prices of goods and services offered by it on its platform in any manner whatsoever as required under clause 4(11) (a) of the said rules.
9. Bright Future shall not discriminate or differentiate between any class of consumer as required under clause 4 (11)(b) of the said Rules.
10. Bright Future shall abide by and comply, in letter and spirit, with all provisions of Clause 7 of the said Rules
11. All documents referred to in the preceding para may be read as part & parcel of this declaration also as the same have not been reproduced here for the sake of brevity.

BRIGHTFUTURE LIFECARE PRIVATE LIMITED

Dated:



**Nodal Officer
(Ravi Sharma)**

Declarant
(RAVI SHARMA)
NODAL OFFICER